



Warranty Policy for Used Cars

Verus Motors LTD:

Warranty Coverage:

Verus Motors LTD offers a **free 3-month warranty** on the engine of the vehicle purchased. This warranty covers all major engine components.

Warranty Duration:

The warranty begins on the date of purchase and lasts for 3 months.

Exclusions:

This warranty does not cover:

Normal wear and tear.

Maintenance costs (e.g., oil changes, fluid replacements).

Damage resulting from accidents, misuse, or negligence.

Any modifications made to the engine or vehicle.

Claim Process: To ensure a smooth claims process, please follow these steps:

Contact Us: Notify our customer service team on +44 3030401260 as soon as an issue is discovered.

Documentation: Provide proof of purchase and a detailed description of the issue.

Inspection: Bring the vehicle to our approved garage for inspection.

An inspection fee of £85 will apply, which is refundable if the claim is accepted.

Authorization: If the claim is validated, we will authorize the repairs.

Important to Note:

The customer is responsible for any diagnostic costs and repairs not covered under the warranty.

We reserve the right to examine the vehicle and may ask an expert to assess the damage before any repairs can begin.

Transferability:

Customer Service:

+44 3030401260

Website:

verusmotorsltd.co.uk

Address:

1 Wrecclisham Hill,
Wrecclisham, Farnham
GU10 4JN, UK.

This warranty is not transferable and applies only to the original purchaser of the vehicle.

Optional Warranty Upgrades:

Customers have the option to upgrade their warranty coverage through Warranty Wise and Auto Guard. Please inquire about these options for extended coverage beyond the initial 3 months.

Limitations:

This warranty is limited to engine components provided and installed by Verus Motors LTD and does not cover any damage due to modification or improper maintenance.

Customer Responsibilities:

Customers are responsible for:

Ensuring that the vehicle is serviced according to the manufacturer's specifications.

Keeping all service records as proof of maintenance.

General Exclusions:

The warranty does not cover:

External oil leaks, lubricants, filters, or damage caused by incorrect fuel.

Any loss or damage that existed before the warranty began.

Any damage caused by elements not covered, such as accidents or negligence.

Important Information:

This warranty is compliant with current Consumer Rights legislation, and customers have legal rights regarding the rejection of faulty goods and obtaining a full refund as outlined in the Consumer Rights Act 2015.

Customer Support:

For any inquiries regarding warranty claims, please contact our customer service on +44 3030401260.

Customer Signature